

Observations and ideas discussed during city centre walkabout and bus boarding opportunity on 8/8/19

### **Public Transport**

1	Improve bus interior design to provide more space for wheelchair users
2	Extension of “on bus” training for disabled people
3	Ensure all disabled passengers’ boarding experiences are of highest quality – driver training
4	Subsidised fares for carers accompanying disabled people on buses
5	Improve bus timetable accessibility - App which converts timetable information into audible output?

### **Highway Design and Layout**

7	Provision of dropped kerbs in association with on-street disabled parking
8	Access chambers not being flush with adjacent surfacing
9	Steep gradients of dropped kerbs and poor carriageway surfacing at some crossings
10	A number of shops do not provide level access from highway
11	Avoid dropped kerbs where drain covers coincide
12	Provide more seating
13	Provision of more frequent dropped crossings
14	Ensure that dropped crossings are maintained or temporary ones provided during road works
15	Investigate slippery surface outside Haymarket Bus Station?

### **Other Issues**

16	Produce accessibility booklet to let users know what is available
17	Ask Haymarket Centre to have a sign saying “please give priority to disabled people” at lifts

18	Make pedestrian signing more accessible – with audible output through app?
20	Provision of “safe spaces” for those with hidden disabilities
21	Provision of a road train through and around pedestrian zone